



Certificate of Guarantee

Date of Manufacture:

Order Reference:

Customer Name:

Customer Address:

Product Type:

In this certificate of guarantee UCS Design Group Ltd is referred to as "the company" and the customer named on this guarantee is referred to as "the customer".

WINDOWS & DOORS

PVCu Frames 10 years on all colours against discolouring or warping, Double Glazed Units 5 years against the break down of the sealed unit. Panels 10 years cover on white, 5 years on woodgrain and coloured panels against cracking & discolouration. Hardware 1 year i.e. handles, locks, hinges etc. For a period of 1 year from date of installation the company will replace free of charge any moving part which proves to be defective due to faulty materials.* The benefits of this guarantee are in addition to the customer's statutory rights. (*Excludes the cost of labour)

These guarantees only apply whilst the customer remains:

a) in residence of the property where the goods have been installed. b) Provided the goods are properly maintained, serviced and not abused. c) Whilst all glass shall be of good quality, glass in itself is an imperfect substance. We cannot accept responsibility for:- i) Minor blemishes or imperfections which cannot be viewed from a distance of 2 meters or more in natural daylight and not in direct sunlight in the case of laminated or coated glass the viewing distance should not be less than 3 meters. These rules are in accordance with glass and glazing federation guidelines, further details are available on request.

Although double glazed sealed units reduce condensation on glass, there can be variations in different types of property and therefore no guarantee of this can be given. Comprehensive details can be found on GGF (Glass & Glazing Federation) website. The coloured varnish (black, brass, white) of door, window handles and face plates along with knockers, letter plates, and gold or antique coloured lead carries no warranty whatsoever for surface appearance.

CONSERVATORIES & ROOF REPLACEMENTS

50 years on Alumet roof tiles (up to 150mph wind), 10 years on roof structure, 10 years on all frames covering defects including cracking, splitting and warping, 5 years cover on glazed units, 5 years cover on panels against cracking & discolouration, 2 years cover on building works (excluding settlement cracks), 1 year cover on electrical goods supplied

UCS DESIGN GROUP LIMITED
2 Advantage Way, Ballygomartin Road, Belfast, BT13 3LZ

Authorised Signature

Date

